



Terms and Conditions

Effective Date: 08/07/2025

Welcome to **Elevated by Clementine** ("we", "us", "our"). These Terms and Conditions ("Terms") govern your access to and use of our website www.elevatedbyclementine.co.uk and any services provided through it. By booking a session, purchasing a service, or using this Site, you agree to these Terms in full.

1. Services

Elevated by Clementine provides wellness and holistic services, including personal styling & shopping, bridal styling and shopping, wellness coaching, Ikigai Life Coaching, B2B workshops, events and photoshoot styling. All services are offered subject to availability and our acceptance of your booking.

2. Booking and Payments

- All bookings must be made through our official website or via direct communication with us.
 - Payment is due at the time of booking unless otherwise agreed in writing.
 - Prices for services are clearly listed and may be subject to change with notice.
-

3. Cancellation & Reschedule Policy

We understand that life happens. However, we ask that you respect the time and scheduling of our services. Therefore:

- **You may cancel or reschedule your session up to 48 hours before the scheduled time** to receive a full refund or to avoid being charged.

- **Cancellations, reschedules, or no-shows made within 48 hours** of your session will be charged in full.

This policy ensures fairness and availability for all clients. By booking a session, you acknowledge and agree to this policy.

4. Client Conduct

You agree to:

- Arrive on time for sessions.
- Communicate respectfully and clearly.
- Not use our services for unlawful or harmful purposes.

We reserve the right to refuse service to anyone who breaches these standards.

5. Intellectual Property

All content on this Site, including but not limited to text, graphics, logos, and service names, is the property of Elevated by Clementine and may not be copied, reproduced, or distributed without prior written consent.

6. Disclaimer

All services provided by Elevated by Clementine are intended for personal growth and well-being. We do not offer medical, legal, or financial advice. You are responsible for your own decisions and actions arising from your engagement with our services.

7. Limitation of Liability

To the fullest extent permitted by law, Elevated by Clementine shall not be liable for any indirect, incidental, or consequential damages arising from the use of our Site or services. Your use of our services is at your own risk.

8. Governing Law

These Terms shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising shall be subject to the exclusive jurisdiction of the English courts.

9. Amendments

We reserve the right to update or modify these Terms at any time. Updates will be posted on this page, and continued use of the Site or services after changes are made constitutes your acceptance of those changes.

10. Obligation of Means

We operate under an obligation of means, not of results. This means that while we are committed to using our best efforts, skills, and expertise to help clients achieve their goals, we cannot and do not guarantee any specific outcomes. We shall not be held liable for any results that may not meet expectations, as success can depend on various external factors beyond our control.

11. Contact Us

If you have any questions about these Terms, please contact:

Elevated by Clementine

Email: hello@elevatedbyclementine.co.uk

Website: www.elevatedbyclementine.co.uk